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Lobster & Steak
House*

Rustic & Charming Retail Seafood
100 Seat Function Room
Specializing in Seafood for Over 40 Years

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Greg & Jim Makris Rt. 106-Concord, NH 03301
(603) 225-7665 (Fax) 224-4375

February 15, 2005

Coogler Enterprises, L.L.C.
497 Hooksett Rd#2 Ste 242
Manchester, NH 03104
603-641-9250
Fax: 641-9248

Dear Coogler Enterprises:

Although the manufacturer offers a 100% money back warranty after six months, our decision to try Savastat's Water Treatment System was due to Coogler Enterprises, LLC assurance that if we were not satisfied with the results after the average 6-8 weeks that most customer see results, they would remove the product and refund the cost of the Savastat SC unit.

Before the installation of the Savastat SC unit on our Cleveland Steamer we descaled the steamer weekly at a cost of \$9 and we still experienced problems. Due to the high concentration of iron in our area, even the probe housing had to be replaced every 15 months at a cost of \$300. Thanks to the Savastat SC unit we haven't had to descale the steamer in 4 months, nor have we had any problems or experienced any difficulties. Even the probe housing was surprisingly clean with just a slight trace of scale on one probe, which is common. The Savastat SC unit has preformed as stated, prevent the build up of scale in our steamer.

We also want to thank you for letting us try your Savastat HS-38 unit for treating all the water in the restaurant free of charge. We hope to see similar results in the next few weeks and months in our ice machine, dish washer and other equipment.

Coogler Enterprises, LLC is a company that stands 100% behind their product. We are satisfied with the results from our Savastat Water Systems and would highly recommend it to any business interested in saving energy, time and money.

Sincerely,

Greg & Jim Makris

